Dear Ms. Sanhueza

I am writing this letter to you in order to bring to your mind some problems that I think you might change. I know you want to include some technology into the classrooms, but I think you also have to prepare the people who use it for doing it in a right way.

I noticed that some boards have been changed by others which are completely different, but the people in charge of the class do not really know how they work or how not to damage them. When I told a teacher that those were not typical boards, she said that she did not know how to manipulate it. Furthermore, when the teacher tried to handle it, we realized that the board was not well calibrated and it was impossible to use it.

I look forward to hearing from you as soon as possible

Yours sincerely,

Maria Jose Verdugo Vilches